

# EXTERNAL PROVIDER REQUIREMENTS

WORK INSTRUCTION AB-20.11

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REVISION 24

PAGE 1

# **REVISION HISTORY LOG**

REVISION	PAGES/ FIGURES	CO NUMBER	ISSUE DATE	DESCRIPTION OF REVISION
13	Pgs. 1-12	31,808-3A	12-06-2011	Removed Form extensions throughout entire document Added: 4.2, 4.3, 10.1.10.6, 11.1, 11.2, 11.2.1 Revised:10.2.4.1, 10.2.4.4, Table under 10.3.1.2 Revised Forms AB2011C, D, & E (Dated 12-05-2011)
14	Pgs. 1-14	35,365-3A	02-19-2013	Added: 10.1.10.1.1 – 10.1.10.1.4, 10.4.2.2, Note under 10.4.3.1, 10.4.4.2, 10.5.1  Revised: 2.1.3, 2.2.1, 3.9, 3.10, 3.11, 10.2.4.1, 10.2.4.4, Table under 10.3.1.2, 10.4.2.1, Table under 10.4.3.1  Renumbered where applicable
15	Pgs. 1-15	41,209-3A	11-13-2014	Revised: 10.1.10.1.2, Section 10.2.4, 10.7.1, 10.8.1.5 Added: 2 <sup>nd</sup> Note under 10.4.3.1, 10.4.6.2 Renumbered where applicable
16	Pgs. 1-15	41,420-3A	12-10-2014	Removed "Confidential" from document header
17	Pgs. 1-14	44,847-3A	03-28-2016	Revised: Table under 10.3.1.2 Revised Form AB2011C (Dated 03-28-2016)
NA	Pgs. 1-14	47,371-3A	05-26-2017	Revised Form AB2011C (Dated 05-25-2017)
18	Pgs. 1-15	48,466-3A	11-21-2017	Revised entire document Removed Form AB2011E Added Forms AB0743CF, CG, CH, CI, CJ (Dated 05-01-2012) & AB0743KA (Dated 12-05-2016)
19	Pgs. 1-14	51,134-3A	12-04-2018	Changed title; previously titled "Laminates, Metal Clad (C-Stage), Prepreg (B-Stage), Copper Foil, and Resin Coated Foil Specification" Revised entire document Revised Forms AB2011C, D (Dated 11-30-2018)
20	Pgs. 1-15	53,902-3A	11-15-2019	Revised: 1.1, 10.2.1, 10.3.1.1, 10.3.2.1.4, 10.3.3.1, 10.3.5.1, 10.3.10.1.1, 10.3.10.1.2, 10.3.10.1.4, 10.4.5.9, 10.10.1 Added: 10.11 Renumbered where applicable
21	Pgs. 1-15	54,224-3A	01-10-2020	Added: 2.2.3 Added Form AB2011F (Dated 01-10-2020) Renumbered where applicable
NA	Pgs. 1-15	58,015-3A	09-30-2021	Revised Form AB0743KA (Dated 09-30-2021)
22	Pgs. 1-15	58,231-3A	11-05-2021	Added: 2.2.10, 2.2.11 Added Forms AB0743CK, CL (Dated 09-18-2020)
23	Pgs. 1-15	60,064-3A	12-14-2022	Added: 2.1.10, 10.3.10.8.9, 10.4.5.10.7, 11.3.7, 11.3.8 Renumbered where applicable
24	Pgs. 1-15	60,836-3A	05-04-2023	Added: 10.3.9.1.1



# EXTERNAL PROVIDER REQUIREMENTS

WORK INSTRUCTION
AB-20.11

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REVISION 24

PAGE 2

NAME	SIGNATURE	DATE
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#### 1 SCOPE

1.1 This specification meets and may exceed various requirements of the ISO, AS, and IPC Standards. This specification provides the requirements for all external providers, which include suppliers, subcontractors, TTM internal service providers, calibration vendors, etc.

#### 2 APPLICABLE DOCUMENTS

- 2.1 Reference Documents
  - 2.1.1 Purchase Order
  - 2.1.2 Part Record
  - 2.1.3 IPC-4101, Specification for Base Materials for Rigid and Multilayer Printed Boards
  - 2.1.4 IPC-4103, Specification for Base Materials for High Speed/High Frequency Applications
  - 2.1.5 IPC-TM-650, Test Methods Manual
  - 2.1.6 IPC-4562, Metal Foil for Printed Wiring Applications
  - 2.1.7 IPC-4563, Resin Coated Copper Foil for Printed Wiring Boards
  - 2.1.8 AB-20.04, Supplier/Subcontractor Corrective Action System
  - 2.1.9 AB-07.43, Lamination Tooling Drawings
  - 2.1.10 AC7119 revision I, Nadcap
  - 2.1.11 Order of Precedence
    - 2.1.11.1 Part record
    - 2.1.11.2 Purchase order
    - 2.1.11.3 This specification
    - 2.1.11.4 IPC specifications

### 2.2 Forms

- 2.2.1 Packaging Requirements for Laminate and B-Stage, AB2011C
- 2.2.2 Curl Requirement Specification, AB2011D
- 2.2.3 Supplier Potential Obsolescence, AB2011F
- 2.2.4 C-Stage Laminate Stamping Requirements, AB0743KA (online only)
- 2.2.5 B-stage (Slot) 16.5 x 18.5, AB0743CF (online only)
- 2.2.6 B-stage (Slot) 18.5 x 24.5, AB0743CG (online only)
- 2.2.7 B-stage (Slot) 18.5 x 27.5, AB0743CH (online only)
- 2.2.8 B-stage (Slot) 21.5 x 24.5, AB0743CI (online only)
- 2.2.9 B-stage (Slot) 21.5 x 27.5, AB0743CJ (online only)

TTM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMEN		WORK INSTRUCTION AB-20.11
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- 2.2.10 B-stage (Slot) 18.0 X 24.0, AB0743CK (online only)
- 2.2.11 B-stage (Slot) 24.0 X 30.0, AB0743CL (online only)

#### 3 TERMS AND DEFINITIONS

- 3.1 SCAR Supplier Corrective Action response.
- 3.2 Dimensional Stability A measure of the dimensional change of material that is caused by factors such as temperature changes, humidity changes, chemical treatment (aging), and stress exposure.
- 3.3 Peel Strength after Thermal Stress The force per unit, in lbs/inch, width that is required to peel a conductor foil from a laminate perpendicular to the surface of the substrate.
- 3.4 Thermal Stress Etched This test is designed to determine the thermal integrity of unclad laminates using short-term solder exposure.
- 3.5 Thermal Stress Unetched This test is designed to determine the thermal integrity of metallic clad laminates using short-term solder exposure.
- 3.6 Basis Weight Weight per unit area (typically oz/yd²) of glass fabric prior to the laminator applying resin.
- 3.7 Resin Content Difference between the basis weight of the glass fabric and the weight of the coated glass fabric. Resin content is the percentage of weight due to the resin.
- 3.8 Core Thickness The thickness of the core of the laminate after the copper has been etched off, also known as "Thickness" in the TTM part record.
- 3.9 Visual Visual inspection of the laminate and prepreg shall be done in accordance with IPC-4101, section 3.8.3.1 for laminate and section 3.8.3.2 for prepreg and this specification.
- 3.10 Surface/subsurface Imperfections Inspection of the surface/subsurface shall be done in accordance with IPC-4101, section 3.8.3.1.6 and this specification.
- 3.11 Curl Also referred to as Bow in IPC-4101, which is an out of plane measurement of corners of a copper clad laminate when placed unrestrained on a hard, flat surface such that the middle of the panel is contacting the surface and corners are raised (concave side down). Expressed in inches.
- 3.12 Material Size The length and the width of the material. Also known as "Dimensions" in the TTM part record (i.e. 18.5 X 24.5).
- 3.13 Foil Weight The weight of the copper per unit area, typically oz/ft².
- 3.14 Glass Construction Describes the combination of glass fabric types used to make a core (i.e. 2116/2113, 106, etc). This is also known as "Glass Laminations" in the TTM part record.
- 3.15 Material Type The type of resin used to manufacture the Prepreg.
- 3.16 Copper Cladding Describe the foil weights to construct the laminate (i.e. 1/1, H/H, 1/H, etc). This is also known as "side 1" and "side 2" of "Copper" in the TTM part record.

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CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	REVISI 24	ION	PAGE 4

#### 4 SAFETY AND ENVIRONMENTAL

- 4.1 TTM encourages suppliers to implement an Environmental Management System.
- 4.2 TTM requires suppliers to implement the Responsible Business Alliance (RBA) formerly known as EICC.
- 4.3 TTM requires suppliers to install a Business Continuity Plan, including Pandemic Preparedness, and test the plan at least yearly.
- 4.4 Metrology data, including Gauge R & Rs are required and available to TTM Technologies upon request.
- 4.5 Process control data must be kept and made available to TTM Technologies upon request.
- 5 HANDLING
- 6 EQUIPMENT
- 7 TOOLING
- 8 MATERIALS
- 9 START UP
- 10 OPERATION
  - 10.1 **General Requirements** 
    - 10.1.1 Advance Deviation Request (ADR)
      - 10.1.1.1 An ADR must be requested if material violates a TTM specification requirement, including the TTM part record. The following procedure must be used:
        - 10.1.1.1.1 Contact Supplier Quality with the following information:
          - 10.1.1.1.1.1 Reason for request
             10.1.1.1.1.2 Purchase order number
             10.1.1.1.1.3 TTM part number
             10.1.1.1.1.4 Lot number
             10.1.1.1.1.5 Quantity
             10.1.1.1.1.6 Material type

TTM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMENT	ΓS	WOR	AB-20.11
		REVIS	ION	PAGE
CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	24		5

10.1.1.1.2 If an Advance Deviation Request (ADR) is granted, an ADR number will be issued. This number must be recorded on the peel labels as well as the vendors Certificate of Conformance and/or packing slip. In addition, a colored sticker (other than green), or other visible method, must be included on each package indicating the ADR number and the expiration date.

- 10.1.1.1.3 If the above procedure is not followed, the material may be returned to the supplier at their expense.
- 10.1.1.1.4 A corrective action may be issued when the ADR is requested.
- 10.1.1.5 All elements of this specification apply for materials that are samples, developmental, etc. If an element cannot be met, an ADR must be requested. The reason for this is all materials are manufactured using normal production processes.

### 10.1.2 Change Notification

- 10.1.2.1 TTM Chippewa Falls Division requires a written notification 60 days prior to a requested change.
- 10.1.2.2 The supplier shall furnish TTM Supplier Quality with written notification of changes that may affect the form, fit, function, reliability, serviceability, inventory performance, regulatory compliance, safety, or processing at TTM.
- 10.1.2.3 TTM will provide a written response of receipt of the change notification.
  - 10.1.2.3.1 Once the supplier receives the written response that the change notification was received by TTM, the supplier is free to implement the change after 60 days unless the change is rejected in writing by TTM. The date also may be extended beyond the 60 days if qualification is required.
- 10.1.2.4 TTM will write a formal response to the change notification and it will be submitted to the supplier within 30 days of receipt of the change notification.

#### **EXAMPLES OF CHANGE NOTIFICATION**

**NEW RAW MATERIAL** 

**NEW SUPPLIER** 

PROFILE CHANGE

FORMULATION CHANGE

INTERNAL PRODUCT SPECIFICATION CHANGE

TEST METHOD

NEW EQUIPMENT INSTALLATION

PACKING CHANGE

CHEMISTRY CHANGE

MANUFACTURING FACILITY CHANGE

NEW MATERIAL CURRENTLY NOT IN USE

ETC.

TTM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMENT	ΓS	WOR	AB-20.11
		REVIS	ION	PAGE
CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	24		6

10.1.3 This notification shall take place prior to implementation and will be subject to approval.

### 10.2 **Rejected Material**

10.2.1 Rejected lots of material may be put on hold and may require containment, root cause, and corrective action analysis. A response within 24 hours is required for containment analysis, where applicable. A maximum 10-business day response time is required for root cause and corrective action analysis of SCARs and complaints and a maximum 30-day response time is required for payment of credits. Root cause and corrective action analysis of credits is not required. NOTE: Any root cause and corrective action that cannot be met within 10 business days may receive an extension which must be requested through a phone call or e-mail to the TTM Supplier Quality Manager or delegate. Credit requests will not receive an extension and will be late if received after the due date.

### 10.3 Material Requirements (C-Stage)

- 10.3.1 Thermal Stress Per applicable IPC specifications
  - 10.3.1.1 The sample shall be examined under 5-x magnification. There shall be no evidence of measling, weave exposure, or material degradation. The copper shall show no blistering or delamination.
- 10.3.2 Surface Imperfections (Laminate)
  - 10.3.2.1 Foil indentations shall be located and measured per IPC specifications. The copper surface condition shall meet the requirements of the IPC specifications with the following exceptions:
    - 10.3.2.1.1 Pits, dents, or fiber dents between .0025" and .025" in length shall not exceed 3 in any 12" by 12" area.
    - 10.3.2.1.2 Pits or dents less than .0025" in the longest dimension shall not be counted in the three (3) feature per square foot requirement.
    - 10.3.2.1.3 Imperfections of any size that contains deposits of foreign materials such as resin, dirt, grit, etc., are unacceptable.
    - 10.3.2.1.4 Any single surface defect, no matter the size, which causes a conductor defect such as an open, dent, line depth reduction, line width reduction or raised conductor is cause for rejection.
- 10.3.3 Subsurface Imperfections (Laminate)
  - 10.3.3.1 Panels shall be inspected and verified so that no imperfection shall exceed IPC specifications at incoming material inspection and/or at in-process AOI inspection with the following exception: subsurface imperfections will be rejected if the defect falls beneath conductors or between closely spaced inplane conductors, no matter the size.
- 10.3.4 Dimensional Stability, per applicable IPC specifications

TTM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMENT	ГS	WOR	AB-20.11
		REVISI	ON	PAGE
CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	24		7

#### 10.3.5 Dielectric Thickness

- 10.3.5.1 Core thickness shall be measured per IPC specifications, with copper removed.
- 10.3.5.2 Tolerances per the Part Record.
- 10.3.6 Cure requirements.
  - 10.3.6.1 As agreed upon between TTM and supplier.
- 10.3.7 Curl
  - 10.3.7.1 Maximum displacement for curl (copper clad & un-clad) unrestrained on a flat surface is 0.50" for even copper weights and symmetric constructions for all core thickness.
  - 10.3.7.2 Maximum displacement for curl (copper clad) unrestrained on a flat surface is 0.75" for uneven copper weights and asymmetric constructions for all core thickness.

#### 10.3.8 Grain Direction

- 10.3.8.1 All C-Stage laminate shall meet the grain direction requirement as stated per the Part Record.
- 10.3.9 Square/Edge condition for panels with 0.50" oversize.
  - 10.3.9.1 Minimum length and width dimensions shall be .000"/+ .060".

- 10.3.9.2 Perpendicularity shall be .050" maximum.
- 10.3.9.3 Rippled edges cannot extend more than .125" into panel, and no loose copper.
- 10.3.9.4 Rippled edged height cannot exceed 0.0025 above/below base copper.
- 10.3.9.5 Edges shall not exhibit burrs > 0.0025".

#### 10.3.10 Panel Identification

- 10.3.10.1 All individual panels of material must be identified for lot traceability. Exceptions as agreed upon between user and supplier. Reference Form AB0743KA (C-Stage Laminate Stamping Requirements), section 2.2.3 of this document, for location. NOTE: Markings must be located on the long side of panel. The core must be stamped in inches, with no cladding (i.e. 0.003 inches or 030).
  - 10.3.10.1.1 If laser stamping is the chosen method for identification. If laser stamping is chosen as the means of identifying the panel, the stamp must be engraved into the b-stage so that if the copper is etched away, it is still legible. The laser stamp also must be legible after adding resist.
  - 10.3.10.1.2 If Ink stamping is the chosen method of identification, the ink must act as a resist and be legible after the preclean, microetch, and develop/etch/strip (DES) processes.

TTM Technologies.  Time-To-Market Interconnect Solutions	EX	TERNAL PROVIDER REQUIREMEN	TS	WOR	RK INSTRUCTION AB-20.11
CONFIDENTIAL	COPY V	ALID ONLY IF PAGE ONE IS STAMPED IN RED	REVIS 24		PAGE 8
10	.3.10.1.3	"Pin" or "Impression" stamping is the lead identification. If this is the only method as must be minimal so that is does not increase this area, yet remains legible.	vailable,	the sta	amp depth
10	.3.10.1.4	Non-identified panels may be returned to	vendor. a	at vend	dor's

10.3.10.2	For Differential Copper Weights (i.e5/1) panels must be stamped on the
	side with the heaviest copper. For any panel that has a combination of
	Differential Copper Weights and Standard Cu/Reverse Treat Cu, the
	requirements for Differential Copper Weight takes precedence.

expense. An ADR is required if shipping without a stamp.

Reference Section 10.1.1 of this specification for ADR instructions.

- 10.3.10.3 Standard Cu/Reverse Treat Cu with even copper weight panels must be stamped on the standard copper side.
- 10.3.10.4 On asymmetric constructions and even copper weights, stamp on heavy glass side.
- 10.3.10.5 The order of precedence for marking is:
  - 10.3.10.5.1 Differential copper weights heaviest copper
  - 10.3.10.5.2 Standard Cu/Reverse Treat Cu standard copper
  - 10.3.10.5.3 Asymmetric Glass construction heaviest glass
- 10.3.10.6 Each C-Stage construction within an individual press load must be tested and recorded on a test report or as agreed upon between user and supplier.
- 10.3.10.7 Laminate hi-pot pretesting only allowed with written approval by TTM.
- 10.3.10.8 C of C should be sent to CF\_Certs@ttmtech.com at, or before the time of shipment and should include the following:

shipment	and should include the following:
10.3.10.8.1	Designation codes (See IPC for codes)
10.3.10.8.2	TTM part number (must be barcoded)
10.3.10.8.3	TTM PO number (must be barcoded)
10.3.10.8.4	Core thickness (inches, with no cladding)
10.3.10.8.5	Copper cladding
10.3.10.8.6	This specification (AB-20.11)
10.3.10.8.7	Manufacturer lot number (must be barcoded)
10.3.10.8.8	Quantity
10.3.10.8.9	Name and address of manufacturer
10.3.10.8.10	Manufacture date
10.3.10.8.11	Material size
10.3.10.8.12	Material type

10.3.10.8.13 Glass construction

TTM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMEN'		WOR	AB-20.11
CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	REVISIO 24	ON	PAGE 9

10.3.10.8.14	Foil vendor
10.3.10.8.15	Grain direction
10.3.10.8.16	Statement of RoHS compliance
10.3.10.8.17	Approval signature
10.3.10.8.18	ADR, if applicable

## 10.4 Material Requirements (Pre-preg)

- 10.4.1 Pre-preg Visual Properties
  - 10.4.1.1Inclusions and Imperfections per IPC specifications. Testing in accordance with IPC specifications.
- 10.4.2 Cleanliness
  - 10.4.2.1 Must be free of loose fibers and dust.
- 10.4.3 Dimensions
  - 10.4.3.1 All dimensions must meet the drawings found in Sections 2.2.4 2.2.7 of this specification.
- 10.4.4 Tooling
  - 10.4.4.1 All pre-preg must be cut and tooled per the Part Record. Reference corporate tooling drawings, in Sections 2.2.4 2.2.7 of this specification, for pre-preg size, tolerances, and tooling hole locations.
- 10.4.5 Preservation
  - 10.4.5.1 Pre-preg must be shipped with:
    - 10.4.5.1.1 60 days of shelf life remaining for pre-preg with a 90-day shelf life
    - 10.4.5.1.2 120 days of shelf life remaining for pre-preg with 180-day shelf life
    - 10.4.5.1.3 90 days of shelf life remaining for pre-preg stored in condition 1
  - 10.4.5.2 Supplier shall request an Advanced Deviation Request Number (ADR #) prior to shipping product that will exceed this requirement. Reference Section 10.1.1 of this specification for ADR instructions.
  - 10.4.5.3 Before the ADR # is granted, pre-preg must be retested if:
    - 10.4.5.3.1 Over 45 days old for pre-preg with a 90-day shelf life
    - 10.4.5.3.2 Over 90 days old for pre-preg with 180-day shelf life
  - 10.4.5.4 The requirements for the retested data must include:
    - 10.4.5.4.1 The retested values recorded on the test report
    - 10.4.5.4.2 The date retested
    - 10.4.5.4.3 The original test results
  - 10.4.5.5 The retest must be done within 7 days of shipping and prepreg must be desiccated per the IPC standard.

TIM Technologies.  Time-To-Market Interconnect Solutions	EXT	ERNAL PROVIDER REQUIREMENT	CS .		K INSTRUCTI AB-20.11		
CONFIDENTIAL	COPY VAI	**************************************			TSION PAGE 24 10		
10.4.5.6	the possib	must be vacuum packed, where appropriate oility of moisture absorption, the introduction risk of handling damage.					
10.4.5.7		packages are to be in quantities specified by sper package and a maximum of 100 sheet		and no	ot to exceed		
10.4.5.8	Any mini any ADR	mum order quantity (MOQ) will be waived request.	l at TTM	1's dis	scretion for		
10.4.5.9	designation prepreg.	eg that was issued an ADR number must hat on that lists the ADR number as well as the This notification must be visual and if a labuat to the package label.	expirat	ion da	te of the		
10.4.5.10		ould be sent to CF_Certs@ttmtech.com at, and should include the following:	or befor	re the	time of		
10	.4.5.10.1	Designation codes (See IPC for codes)					
10	.4.5.10.2	TTM part number (must be barcoded)					
10	.4.5.10.3	TTM PO number (must be barcoded)					
10	.4.5.10.4	This specification (AB-20.11)					
10	.4.5.10.5	Manufacturer lot number (must be barcoo	ded)				
10	.4.5.10.6	Quantity					
10	.4.5.10.7	Name and address of manufacturer					
10	.4.5.10.8	Manufacture date					
10	.4.5.10.9	Cut date (if applicable)					
10	.4.5.10.10	Expiration date					
10	.4.5.10.11	Material size					
10	.4.5.10.12	Material type					
10	.4.5.10.13	Glass construction					
10	.4.5.10.14	ADR number, if applicable					
10	.4.5.10.15	Grain direction					
10	.4.5.10.16	Statement of RoHS compliance					
10	.4.5.10.17	Approval signature					
10	.4.5.10.18	Resin content, limits and actual value					
10	.4.5.10.19	Rheology data as specified in the part rec	ord, lim	its and	d actual		

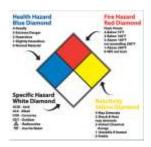
# 10.5 Chemical Requirements

10.5.1 All chemicals shall be shipped in a manner where the top of the drum is clean and dry and there shall be no liquids on the top of the drum.

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TTM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMENTS			WORK INSTRUCTION AB-20.11	
		REVISI	ION	PAGE	
CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	24		11	

- 10.5.2 Drums should not be leaking.
- 10.5.3 Chemical container should have the appropriate hazardous labeling. See below.



- 10.5.4 C of A should be sent to CF\_Certs@ttmtech.com at, or before, the time of shipment.
- 10.5.5 Pallets should be in good condition at receipt at TTM. If there are multiple barrels on the pallet, the barrels must be wrapped with plastic strapping.

#### 10.6 Miscellaneous Materials

- 10.6.1 C of A or C of C should be sent to CF\_Certs@ttmtech.com at, or before, the time of shipment and should include the following:
  - 10.6.1.1 TTM part number
  - 10.6.1.2 TTM purchase order number
  - 10.6.1.3 Manufacturer lot number
  - 10.6.1.4 Manufacture date
  - 10.6.1.5 Expiration date
  - 10.6.1.6 ADR number, if applicable

#### 10.7 **Supplier Quality Assurance Provisions**

- 10.7.1 All individual shipments shall be accompanied by the following documentation.
  - 10.7.1.1 Certification of Compliance shall be to this specification, IPC Specification sheet, as well as the purchase order. The Certification of Compliance must be accompanied by test analysis data and retained for a minimum of seven (7) years or as stated in the Purchase Order.
  - 10.7.1.2 All measurements shall be performed per IPC specifications unless otherwise specified.
    - 10.7.1.2.1 Thickness values shall be performed per this specification, Section 10.3.5.
    - 10.7.1.2.2 Supplier shall provide certification and test data from the copper suppliers upon request.
    - 10.7.1.2.3 Visual inspections shall be performed per this specification, Section 10.3.3.

TTM Technologies.  Time-To-Market Interconnect Solutions

### **EXTERNAL PROVIDER REQUIREMENTS**

WORK INSTRUCTION
AB-20.11

CONFIDENTIAL

COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED

REVISION 24

PAGE 12

# 10.8 Packaging and Shipping Requirements

- 10.8.1 Packages
  - 10.8.1.1 Packages to be constructed such that product will not be damaged during normal shipping.
- 10.8.2 Weight of laminate and pre-preg must include package and contents
  - 10.8.2.1 Total weight of package with material must not exceed 25 pounds.
  - 10.8.2.2 Packages shall not have any paper inside.
- 10.8.3 Chemicals
  - 10.8.3.1 Default packages are acceptable (i.e. container, barrel, tanker, box, etc.).
- 10.8.4 Labeling of Packages/Containers
  - 10.8.4.1 The label on the packages must include the same information as required on the C of C or C of A.

**NOTE:** For bar coding, the 1D (1 Dimensional) standard should be used.

**NOTE:** It is recommended that the TTM part number and Quantity are displayed in a 48, bold font. This is for ease of viewing while on the shelf.

- 10.8.5 Labeling of Containers
  - 10.8.5.1 The labels on the container shall be identical to the label on the package.
  - 10.8.5.2 The containers must be labeled to quickly indicate if it is prepreg or laminate. Recommendation is to use a different color label for prepreg, but a big sticker indicating prepreg or laminate placed near the package label is acceptable.
- 10.8.6 Peel Label Requirements
  - 10.8.6.1 Peel labels are required for all laminate and prepreg shipments.
  - 10.8.6.2 The peel labels must contain the following, at a minimum:
    - 10.8.6.2.1 TTM part number
    - 10.8.6.2.2 TTM purchase order number
    - 10.8.6.2.3 Manufacturer lot number
    - 10.8.6.2.4 Expiration date, for prepreg
    - 10.8.6.2.5 Copper cladding, for laminate
    - 10.8.6.2.6 Core thickness, for laminate (inches, with no cladding)
    - 10.8.6.2.7 ADR number, if applicable
  - 10.8.6.3 The peel labels on the package must include the following information. Each individual peel label must not exceed .5" in height and 3.5" in width. The print on the peel labels must be legible and the label color must be white for prepreg.
  - 10.8.6.4 Each package is required to have a minimum of six (6) peel labels.

TTM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMENTS			WORK INSTRUCTION AB-20.11	
CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	REVISI 24	ION	PAGE 13	

#### 10.8.7 Shipping method

- 10.8.7.1 It is the responsibility of the supplier to use a shipping method that enables the material to meet the end user requirements, even if TTM is paying the shipping expense.
- 10.8.7.2 All shipments of pre-preg are required to have a temperature indicator in each box to ensure that if the temperature is elevated for an extended period, the indicator would be tripped. It is at TTM's discretion whether prepreg would be returned or samples sent for retest.
- 10.8.7.3 The shipping requirements of AB2011C are required.
  - 10.8.7.3.1 Some of the requirements of this specification may be out of the control of the vendor, but it will be their responsibility to work with the freight carriers to meet this specification.

#### 10.9 **Packing Slip**

- 10.9.1 Prepreg and Laminate must be on separate packing slips.
- 10.9.2 The information on the packing slip must include the following information, at a minimum:
  - 10.9.2.1 TTM part number
  - 10.9.2.2 TTM purchase order number
  - 10.9.2.3 Packing slip number
  - 10.9.2.4 Batch/lot number
  - 10.9.2.5 Material type
  - 10.9.2.6 Grain direction
  - 10.9.2.7 Core thickness, for laminate
  - 10.9.2.8 Copper cladding, for laminate

### 10.10 Traceability Requirements

10.10.1 Lot traceability is required from the finished product back to the raw materials, which shall include process equipment, date stamps, and operator and is made available to TTM upon request.

#### 10.11 Calibration Providers

- 10.11.1 Must be accredited.
- 10.11.2 Proof that standards used are traceable to international or national measurement standard.
  - 10.11.2.1 Where no standard exists, the basis used for calibration or verification shall be submitted.
- 10.11.3 Before and after data must be recorded on the certifications.
- 10.11.4 A list of equipment used for calibration and the calibration dates of this equipment.
- 10.11.5 Safeguarded from adjustments.

Time-To-	M Technologies.  Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMENTS			WORK INSTRUCTION AB-20.11	
	CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	REVISI 24	ION	PAGE 14	

- 10.11.6 Procedure used for calibration.
- 10.11.7 Calibrations must be carried out under suitable environmental conditions.

### 11 QUALITY REQUIREMENTS

#### 11.1 Laminate fallout rate

11.1.1 The required fallout rate due to supplier defects is 0.4% or less. The supplier scorecard will reflect the actual monthly rate and points will be awarded based on the actual fallout rate.

## 11.2 **Continuous Improvement**

- 11.2.1 All suppliers should be working to continually improve their quality to TTM. Upon request, the supplier should be able to provide their top three (3) issues they are working on to improve quality to TTM as well as their status. This shall be made available to TTM upon request.
- 11.2.2 All suppliers shall establish and maintain an effective Foreign Object Debris (FOD) Prevention Program to reduce the potential of FOD.

## 11.3 **Supplier Maintenance**

- 11.3.1 Supplier will retain quality records for products, equipment, or services provided to TTM for a minimum of seven (7) years after the requirements of the procurement action have been fulfilled, or as stated on the purchase order.
- 11.3.2 Copies of quality records or documents may be saved in electronic or paper format, but shall be available to TTM, TTM customers, or Regulatory Authorities within 48 hours of request.
- 11.3.3 Suppliers may periodically be asked to complete a self-evaluation form (i.e. Supplier Self-Assessment Survey) as well as submit to an audit of the external provider's quality management system at periodic intervals, upon written advance notification.
- 11.3.4 Right of Access: After providing advanced and reasonable notice, TTM reserves the right of access to all applicable external provider facilities, at any level of the external provider chain, to allow their customers and/or regulatory authority's access to review any applicable records pertaining to an order of purchased goods or services.
- 11.3.5 Counterfeit Part Prevention: For those who provide materials, the external provider shall not deliver products that contain counterfeit electrical and/or mechanical material/elements. External provider must notify TTM and disclose the source of materials if the material becomes the subject of a legal or counterfeit issue. External provider shall have a program in place to be able to authenticate the materials being delivered to TTM. The link to TTM Technologies position and requirements for counterfeit parts is located at the following link:

HTTPS://WWW.TTMTECH.COM/SUPPORT/SUPPLIER\_ REQ.ASPX

Click on: Supplier Counterfeit Parts Requirement.pdf.

11.3.6 TTM Technologies may submit a material to an outside lab for testing to confirm validity of materials used in the product at any time without the external provider's consent.

TIM Technologies.  Time-To-Market Interconnect Solutions	EXTERNAL PROVIDER REQUIREMENTS			WORK INSTRUCTION AB-20.11	
CONFIDENTIAL	COPY VALID ONLY IF PAGE ONE IS STAMPED IN RED	REVISI 24	ON	PAGE 15	

- 11.3.7 Major and critical suppliers are required to implement the RBA code requirements as found in the TTM T&C on the TTM.com internet web page at: https://www.ttm.com/sites/default/files/documents/TTM\_Terms\_and\_Conditions\_of\_Purchase\_TTMTCP100.pdf.
- 11.3.8 The current version of the AB-20.11, External Provider Requirements, documentation can be found on the TTM.com internet web page at:

  <a href="https://www.ttm.com/sites/default/files/documents/Chippewa\_Falls\_Quality\_Assurance\_Provisions\_2022.pdf">https://www.ttm.com/sites/default/files/documents/Chippewa\_Falls\_Quality\_Assurance\_Provisions\_2022.pdf</a>. This is also referenced on all purchase orders.
- 12 SHUTDOWN
- 13 MAINTENANCE
  - 13.1 Routine Operator Maintenance
  - 13.2 Miscellaneous Maintenance
- 14 TRAINING
- 15 TROUBLESHOOTING GUIDE/RESPONSE FLOW CHECKLIST
- 16 CONTROL PLANS

### PACKAGING REQUIREMENTS FOR LAMINATE AND B-STAGE:

### **Pal**lets

32" wide X 24"deep with a minimum opening of 28" for pallet jack entry Deck boards and bottom stringers must be constructed of 1" thick lumber

Deck boards must provide sufficient surface area to support load

Pallets should be in sound condition to ensure they arrive at TTM intact

The pallet opening must be facing the rear of the truck.

Prepreg and Laminate can not be mixed on a pallet, nor can pallets of laminate be stacked on top of pallets of Prepreg and vice versa

### Height

24" maximum height, including pallet, on all loads

### Mixed Part Numbers on Pallets

Maximum of 3 material part numbers per pallet

The two top boxes on a pallet with mixed part numbers cannot exceed 50#s

Bottom box weight is not regulated

#### **Packing Slips**

A packing slip is required on each pallet for the material(s) on the pallet

If a large PO line item needs to be sent on multiple pallets, each pallet must have a copy of the packing slip labeled 1 of # where # represents the total number of pallets for that PO line item

If changes are made on the packing slip after it is printed, they must be legible and initialed and dated by individual making the changes

Packing slips shall contain the following information: TTM material number, TTM purchase order number, quantity, and vendor lot number, if applicable.

### **Box Labeling**

Outer labels on boxes should be clearly visible to TTM personnel without having to remove load packaging including, but not limited to, edge protectors and banding

If changes are made on the box labels after they are printed, they must be legible and initialed and dated by individual making the changes

Labels should be on the side of the box facing the pallet openings

TTM requests that the TTM part number that is displayed on the box labels is font size of 48 or larger

When mixing lot numbers/part numbers in a box, keep all lot numbers/part numbers together and the largest quantity at the bottom when there are significantly different quantities (i.e. lot number 12345 has 50 pieces and lot 54321 has 1000 pieces, the 50 pieces should be on top).

#### Securing Load to Pallet

Plastic banding should be used to secure all loads to the pallet

Edge protectors used in securing load should not obstruct view of outer box labels

### **Shipping Requirement**

All material shipments to TTM must be delivered on a dock height truck.